

Place, date

Consumer name, surname and address

Entrepreneur-seller name and address

### **Complaint**

I hereby announce that the product bought on the date of ..... is defective. The reported defect refers to ..... and has been found on the day of .....

Considering the above, pursuant to art. 561 § 1 of the Civil Code, I demand the removal of the flaw by exchanging the product to one free from defects / I demand the removal of defects by repairing product.

Enclosed I submit a copy of the proof of purchase (invoice / receipt)

Sincerely,